Physician:________________________________________
1. Patient Registration Process:
   Were your questions answered in a courteous and thorough fashion?
   Were your discharge instructions adequately explained to you?
2. Were your questions answered in a courteous and thorough fashion?
   Were you treated with respect, consideration and dignity?
3. Was the Center’s staff attentive to your needs?
   Were your discharge instructions adequately explained to you?
4. Do you feel you were treated with respect, consideration and dignity?
   Was your escort treated as a guest and made comfortable while waiting?
5. Were your discharge instructions adequately explained to you?
6. At any time were you kept waiting for an extended period of time?
   If you were kept waiting for any time, did the staff keep you informed as to the reason for the delay?
7. If you were kept waiting for any time, did the staff keep you informed as to the reason for the delay?
8. Was your escort treated as a guest and made comfortable while waiting?
   At any time were you kept waiting for an extended period of time?
   If you were kept waiting for any time, did the staff keep you informed as to the reason for the delay?
9. How would you describe your overall experience at our facility?
   Was there any one individual or aspect of your experience that made it easier or more comfortable for you?
   Your physician
   Your anesthesiologist
   Our staff
   A particular staff member:_______________________________
10. Was there any one individual or aspect of your experience that made it easier or more comfortable for you?

We welcome your comments or suggestions for improvement:

Patient Name (optional):__________________________

1=Poor 2=Fair 3=Satisfactory 4=Good 5=Excellent

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